

## About the HCPC

The HCPC regulates the practice of 15 allied health professions in the United Kingdom. It has **320,594** professionals on its register (as at 31 March 2023).






# Snapshot 2022/23

Health & Care Professions Council | Annual review of performance

## About the HCPC's performance for 2022/23

For this review, the HCPC met 16 out of 18 of our Standards of Good Regulation. These Standards provide the benchmark against which we review performance. Meeting or not meeting a Standard is not the full story about how a regulator is performing. Our report provides more detail about the HCPC's performance this year.

### Standards of Good Regulation met for 2022/23 performance review

|   |                               |                   |
|---|-------------------------------|-------------------|
|  | <b>General Standards</b>      | <b>5 out of 5</b> |
|  | <b>Guidance and Standards</b> | <b>2 out of 2</b> |
|  | <b>Education and Training</b> | <b>2 out of 2</b> |
|  | <b>Registration</b>           | <b>4 out of 4</b> |
|  | <b>Fitness to Practise</b>    | <b>3 out of 5</b> |

**Total Standards** 16 out of 18

### Standards met 2020-22

**2021/22** 13 out of 18

**2020/21** 14 out of 18

# Key findings

## HCPC 2022/23

### ● Fitness to Practise

We have previously had significant concerns about the HCPC's fitness to practise systems. Since January 2021, the HCPC has accelerated its fitness to practise improvement programme to address our concerns, covering investigations, decision-making, interim orders and support provided to parties involved in proceedings. We have seen improvements in decision-making across all stages of the fitness to practise process, and in risk assessments. We recognise the work that has gone into making these improvements and are pleased to report that the HCPC has met Standards 16 and 17 this year and has again met Standard 14. We have seen some improvements in the quality of investigations and support provided to parties, but we were not fully assured that the concerns we had previously identified in these areas had been fully mitigated. We also continue to be concerned about the time the HCPC is taking to progress cases through its fitness to practise system. The HCPC has therefore not met Standards 15 and 18 this year. We will continue to monitor the HCPC's ongoing programme of improvement.

### ● Registration processing times

Last year, we were concerned with the length of time it was taking the HCPC to process international applications for registration. To improve services, the HCPC made a number of changes to its registration processes which has led to an improvement in the time taken to process international applications. We commend the HCPC's work in this area, particularly as the number of international applications it received during this review period increased significantly. The HCPC has therefore met Standard 11 for registration this year. We encourage the HCPC to continue to improve its processes and the services provided to applicants.



Find out more about our performance reviews, including:

- the Standards of Good Regulation
- a short guide to how we carry out our reviews
- read recent reports